Outlook 2016 Intermediate

Quick Reference Guide

Outlook 2016 Calendar View



Meeting / Appointment

Tasks and Notes

Flag a Message: In Mail view, select an item, click the **Follow Up** ▶ button on the Home tab, then select a flag; or, right-click a message, select **Follow Up**, and select a flag.

<u>Change a Flag:</u> In Mail view, select a flagged item, click the **Follow Up** ▶ button on the Home tab, then select a new flag.

Add a Reminder: In Mail view, select an item, click the **Follow Up** ▶ button on the Home tab, and select **Add Reminder**. Choose a date, time, and sound in the Reminder section of the Custom dialog box, then click **OK**.

Remove a Flag: In Mail view, select a flagged item, click the **Follow Up** ▶ button on the Home tab, and select **Clear Flag**.

Add a Task: Switch to Task view by clicking **Tasks** on the Navigation bar, then click the **New Task** ☑ button on the Home tab (or click the **New Item** ☑ button on the Home tab, then select **New Task**). Enter a subject, start date, due date, and other options, then click **Save & Close**.

Mark a Task Complete: In Task view, check a task's check box; or, select a task and click the **Mark Complete** \checkmark button on the Home tab.

View Tasks in the To-Do Bar: Click the View tab on the ribbon, click the To-Do Bar 🔳 button, and select Tasks.

<u>Change Task Views:</u> In Task view, click the **Change View** button on the Home tab (or, if available, select a view from the Views gallery).

<u>Create a Recurring Task:</u> When creating a new task, click the **Recurrence** [⊙] button on the Task tab. Specify a recurrence pattern, then set the recurrence pattern's date range. Click **OK**.

- **Daily** tasks recur every day, every set number of days, or every weekday.
- Weekly tasks recur on the same day of the week every week, or every certain number of weeks.
- **Monthly** tasks recur on the same day of the month (the 10th), or the same day of a specified week of the month (the third Friday).
- Yearly tasks recur annually on the same day of a month every year (July 8th), or the same weekday in a specified week and month (the second Tuesday of April).

<u>Remove Recurrence:</u> After opening a task with recurrence, click the **Recurrence** to button on the Task tab and click **Remove Recurrence**.



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Advanced Calendar

Schedule Meeting Rooms: In a new meeting window, click the **Rooms** button, select a meeting room from the address book, click the **Rooms** button, and click **OK**.

Use the Scheduling Assistant: Create a meeting with all invitees. Click Scheduling Assistant and select a time that works for all.

Forward a Calendar Item: Open a calendar item, click the **Forward** button on the Meeting tab, enter a contact in the To: field, then click **Send**.

Send Calendar Information: Click and drag a meeting or an appointment and drop it on the Mail Navigation Bar option. In the message window that opens, add a recipient in the To field and click the **Send** button.

Access a Shared Calendar: Click the **Open Calendar** button on the Home tab, select **Open Shared Calendars**, enter another user's name (or click **Name** and select a user from the address book), then click **OK**.

Send a Calendar Sharing Invitation: Click the Share B button on the Home tab, enter a contact in the To: field, click the **Details** list arrow and select a level of detail, and click **Send**.

Send your Calendar in an Email: Click the **Email Calendar** button on the Home tab, select a calendar and date range, and click **OK**.

Add New Calendars: Click the **Open Calendar** in button on the Home tab, select **Create New Blank Calendar**, give the calendar a name, and click **OK**.

<u>View Multiple Calendars:</u> Check or uncheck a calendar's check box in the Folder pane to toggle it on and off.

Overlay Calendars: While viewing multiple calendars, click the **Overlay** arrow on a calendar tab.

Delete a Calendar: Right-click a calendar tab (or a calendar in the Folder pane) and select **Delete Calendar**.

Configure Calendar Settings: Click the File tab and select **Options** at the left. In the Outlook Options dialog box that appears, select **Calendar**. Customize the calendar settings and click **OK**.

Tasks and Notes

Assign a Task: When creating a task, click the **Assign Task** button on the Task tab. Enter an email address in the To: field, then click **Send**.

Accept or Decline an Assigned Task: Select a task assignment request in your Mail inbox, then click either **Accept** or **Decline** in the message preview. Choose whether to edit the message response or not, and click **OK**.

<u>View Notes:</u> Click the **More** (...) button in the Navigation bar and select **Notes**. Double-click a note to open it.

<u>Create a Note:</u> While in Notes view, click the **New Note** button on the Home tab. Start typing within the note window, then click outside the note window to save it.

Advanced Mail

Run a Quick Step: Click a Quick Step in the Quick Steps gallery, or click the **More** subtron and select a Quick Step.

Add a New Quick Step: Click the More button in the Quick Steps gallery, then select **Create** New. Give the new Quick Step a name, then customize the actions that the Quick Step will take. Click **Finish**.

Edit a Quick Step: Click the More button in the Quick Steps gallery, then select Manage Quick Steps. Select a Quick Step, then click Edit. Update the Quick Step's actions, then click Save.

Create a Quick Part: Select the text or graphics you want to use as a Quick Part, click the **Insert** tab, click the **Quick Parts** button, and select **Save Selection to Quick Parts Gallery**. Give the Quick Part a name, category, and description, then click **OK**.

Use a Quick Part: While composing a message, click the **Insert** tab, click the **Quick Parts** button, and select a Quick Part.

Redirect Replies: While composing a message, click the **Options** tab, and click the **Direct Replies** button. Click **Select Names**, select names from the address book, and click **OK**. Click **Close**.

Recall a Message: Click the **Sent Items** folder in the Folder pane, open a message, click the **Actions** [™] button on the Message tab, and select **Recall this Message**. Select whether to just delete the message or to replace it with a new message, then click **OK**.

Send a Poll: In a new message window, click the **Options** tab, click the **Use Voting Options** button, and select a poll option (or select **Custom**, specify your own poll options, then click **Close**).

<u>Track Votes:</u> Click the **Sent Items** folder, open a message with a poll, and click the **Tracking** if button on the Message tab.

Advanced Mail

Create a Rule Based on an Email: Select a message, click the **Rules** button on the Home tab, and select **Create Rule**. Select the conditions for the rule, then select the actions for the rule to carry out. Click **OK**.

Create a Rule from Scratch: Click the Rules button on the Home tab, select Manage Rules & Alerts, click New Rule, and use the Rules Wizard to set conditions, actions, and exceptions. Give the rule a name, select how you want it to run, and click Finish.

Edit a Rule: Click the Rules button on the Home tab, select Manage Rules & Alerts, select a rule, click Change Rule, and select Edit Rule Settings. Use the Rules Wizard to edit the rule's conditions, actions, and exceptions, then click Finish.

Delete a Rule: Click the **Rules** button on the Home tab, select **Manage Rules & Alerts**, select a rule, click **Delete**, and click **Yes**.

Save an Email in Another Format: Double-click an email to open it, then click the **File** tab and select **Save As**. Select where you want to save the email, then click the **Save as type** list arrow and select a file type. Click **Save**.

Delegate Mail Folders: Click the File tab, click Account Settings, and select Delegate Access. Click Add, select a contact from the address book, click Add, then click OK. Select the permissions for the delegated user, then click OK. Click OK again.

- **Reviewer** permissions allow the user to read items and files, but not create or edit them.
- Author permissions allow the user to create and read items and files, and to modify and delete items they've created.
- Editor permissions allow the user to create, read, modify, and delete all items and files.

Access a Shared Folder: Click the File tab, click Open & Export, click Other User's Folder, enter another user's name (or click Name and select a user), then click OK.

Create an Email Using a Theme or Stationery: Click the **New Items** button on the Home tab, select **Email Message Using**, and select **More Stationery**. Select a theme or stationery in the dialog box, then click **OK**.

Add Additional Accounts: Click the File tab and click the Add Account button. Fill in the account information and click Next. Click Finish.

Specify Which Account Email is Sent From: While composing an email, click the **From** field list arrow and select an email account.

Manage Information

Categorize an Item: Select an item, click the Categorize III button on the Home tab, and select a category.

Manage Information

Edit a Category: Click the Categorize button on the Home tab, select All Categories, and select a category. Click Rename, give the category a new name, and click OK. Click the Color list arrow and select a new color. Click OK.

Create a New Category: Click the Categorize button on the Home tab, select All Categories, and click New. Enter a name, select a color, and click OK.

Delete a Category: Click the Categorize button on the Home tab, select All Categories, select a category, click **Delete**, and click **OK**.

Sort Inbox by Category: Click the sort by list arrow above the Inbox and select Categories.

<u>Create a Folder:</u> Click the Folder tab, click the **New Folder** button, enter a name, select a type of content, select a location, and click **OK**.

Rename a Folder: Select a folder in the Folder pane, click the **Folder** tab, and click the **Rename Folder** to button. Enter a new folder name and press **Enter**.

Move a Folder: Select a folder in the Folder pane, click the **Folder** tab, and click the **Move Folder** button. Select a new location, then click **OK**.

Delete a Folder: Select a folder in the Folder pane, click the **Folder** tab, and click the **Delete Folder** subtron. Click **Yes** to confirm.

Create a Search Folder: Click the Folder tab and click the New Search Folder d button. Select Create a Custom Search Folder, click Choose, and select criteria for the search folder. Click OK in the three open dialog boxes.

<u>Clean Up a Conversation</u>: Select a conversation in the Inbox, click the **Clean Up** button on the Home tab, select **Clean Up Conversation**, then click **Clean Up**.

Clean Up a Folder: Select a folder, click the Clean Up to button on the Home tab, select Clean Up Folder, then click Clean Up Folder.

Export Outlook Data: Click the File tab, click Open & Export, and click Import/Export. Select Export to a file and click Next. Select a file type and click Next. Select a folder to export data from and click Next. Specify where you want to save the exported file, and how you'd like to deal with duplicate items, and click Finish. Add an optional password and click OK.

Import Data into Outlook: Click the File tab, click Open & Export, and click Import/Export. Select Import from another program or file and click Next. Select a file type to import and click Next. Click Browse and specify a file, choose how to handle duplicate items, and click Next. If necessary, select a folder from the file to import, and click Finish.

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